CAMCAD - Terms & Conditions

The following Terms and Conditions apply unless otherwise explicitly stated on a formal quotation.

Pricing	Software pricing is firm and valid for 30 days unless specifically noted otherwise. Pricing for labor items is budgetary pending agreement on detailed specifications.
Payment Terms	Full payment is due with your order unless specifically noted otherwise. A 1-1/2% late fee is due for any invoice not paid within 30 days unless otherwise stated on a CAMCAD Order Acknowledgement.
Expiration	All quotations expire 30 days from date of issue unless specifically noted otherwise.
Software Delivery	Delivery for standard software is ten (10) working days ARO and receipt of full payment unless stated otherwise on our quote. Unless special circumstances require interim handling by CAMCAD, your software system will be shipped from the vendor directly to you. Shipments include a download link, electronic documentation, and a keyless license. The license is shipped with an internal timer set to allow the software to execute for a limited time. Upon receipt of full payment a password will be issued to permanently unlock the software.
Postprocessor Delivery	Postprocessor delivery will be determined after agreement on detailed specifications. Postprocessors are shipped with an internal timer set to allow execution for a limited time. Upon receipt of full payment and confirmation that the postprocessor is in a reasonable production condition, a permanent update will be issued.
Installation	All software is designed to be easily installed by anyone with minimal computer knowledge. CAMCAD offers support for difficult installations or special requirements via telephone, email, or the internet. You are responsible for having an appropriate version of the Microsoft Windows operating system software on the computer that will be running the software. (See **System Requirements**)
Initial Warranty	Our vendors warrant the license and the media upon which the licensed software is furnished to be free from defects in material and workmanship for 90 days following shipment. CAMCAD provides phone, fax, email, or web-conference support during normal business hours (8:30 AM -- 5:00 PM EST Monday thru Friday).
Support Services	CAMCAD provides support services (phone, fax, email support and software updates) if you maintain a CAMCAD Maintenance Agreement. CAMCAD Maintenance and Support Agreements are available at www.camcadtech.com.
On-Site Training	All contracted on-site training will be held at your firm's facilities on your computer systems unless otherwise agreed to by CAMCAD. If you cancel an on-site training class within 10 working days of the scheduled start date you are responsible for the first day's training fee plus any non-refundable expense we may have incurred. CAMCAD Training and consulting services pricing is available at www.camcadtech.com.
Travel Expense	You are responsible for all approved travel expenses incurred on your behalf as shown on our Order Acknowledgement.
Library Posts	Each software system includes a library of pre-configured posts for most popular CNC machines. CAMCAD will activate any Library Post **"as-is"** at no charge. Modifications to Library Posts may result in a labor fee that is quoted based on agreed-upon specifications.
Custom Posts	Budgetary prices for Custom Posts are published at http://www.camcadtech.com that are based upon machine make and model plus a description of custom accessories and/or needs. Firm pricing for Custom Posts will be quoted after agreement upon detailed specifications.
System Requirements	All software is designed for Microsoft Windows operating systems and is built to run optimally in the most modern and robust operating systems Microsoft provides. In accordance with this, our vendor's latest releases run most effectively in Microsoft Windows 10 or later operating systems. These systems are true 64-bit professional operating systems designed for workstation applications.
Liability	CAMCAD's total liability for any labor item (training, contract part programming, custom postprocessors, or consulting services) is limited to the amount received for said item.

Custom Software | CAM Software | Shop Floor Technology | PostProcessors | Training | Reverse Engineering